



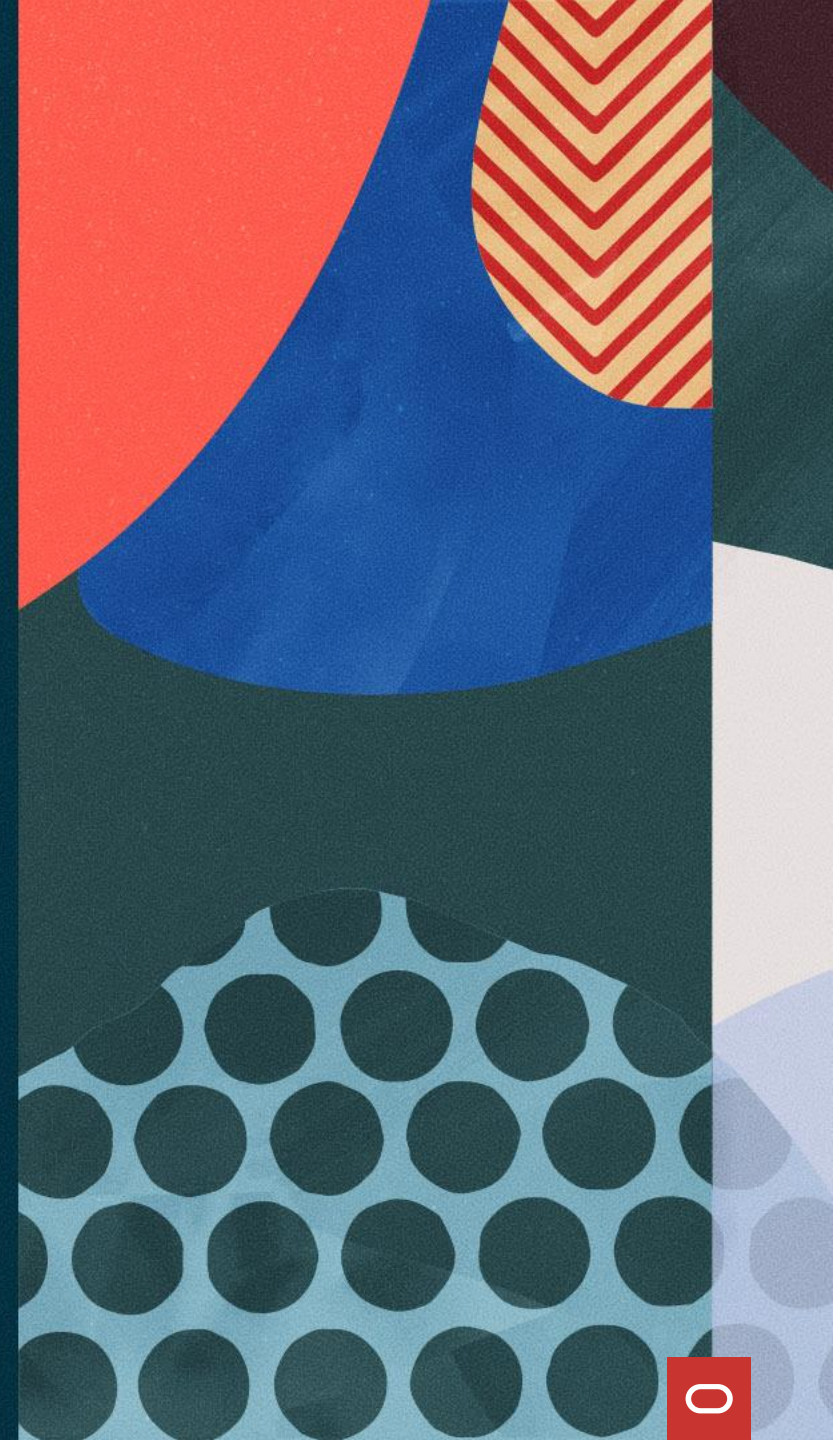
Boost Automation with AI-Powered Workflows Using Oracle Integration

Driving Business Impact with AI-Powered Workflows

Praveen Morusupalli, Sr. Director of Product management, Oracle Integration

Prakash Masand, Director of Product Management Oracle Integration

Pradyumna Kodgi, Principal Product Manager, OIC



Safe harbor statement

The following is intended to outline our general product direction. It is intended for information purposes only, and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, timing, and pricing of any features or functionality described for Oracle's products may change and remains at the sole discretion of Oracle Corporation.

Speakers



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Sr Director Product Management



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Principal Product Manager



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Agenda

- 1 Enterprise Automation
- 2 Intro to AI Infused Workflows
- 3 Demo
- 4 Call to Action



Enterprise Automation Challenges

AI Hype vs.
Reality

Inconsistent
Data

Automation Silos

Fragmented
Processes

Limited Visibility

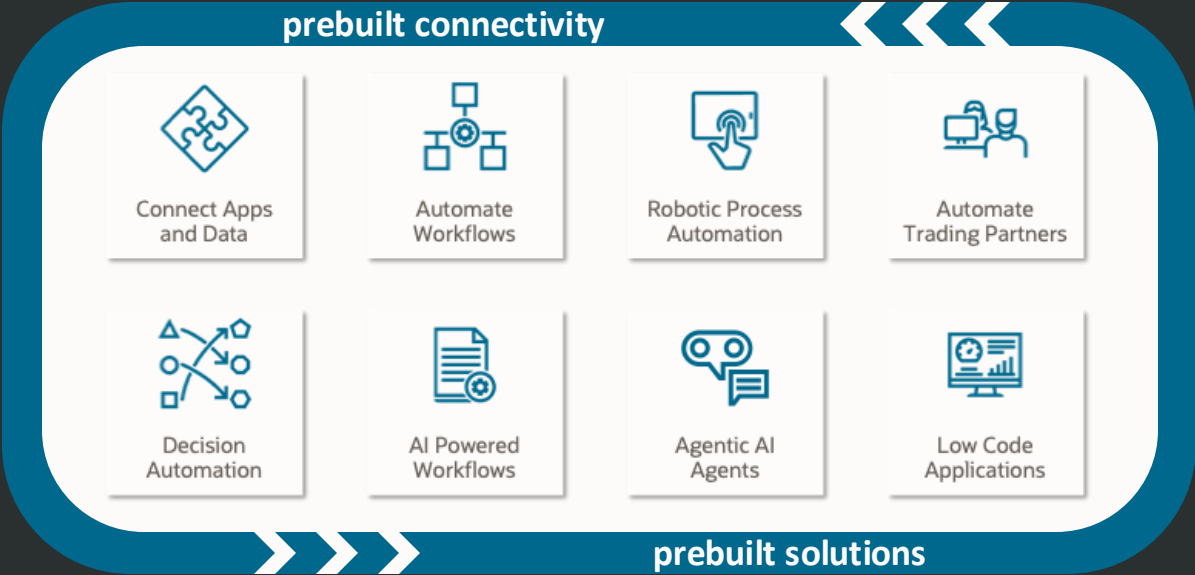
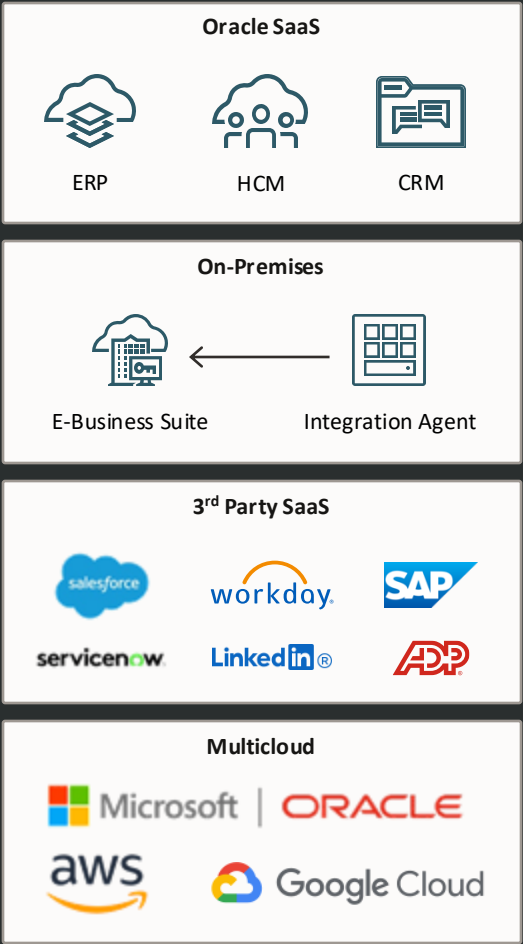
More Apps
and Data

Pillars for Next-Generation Automation



**AI strategies succeed with connected apps, trusted data,
and intelligent automation**

Oracle Integration is your Intelligent Automation Platform



Data consistency across the enterprise



Foundation for data-driven innovation



Increased productivity and reduced costs



Engaging experiences that grow the business

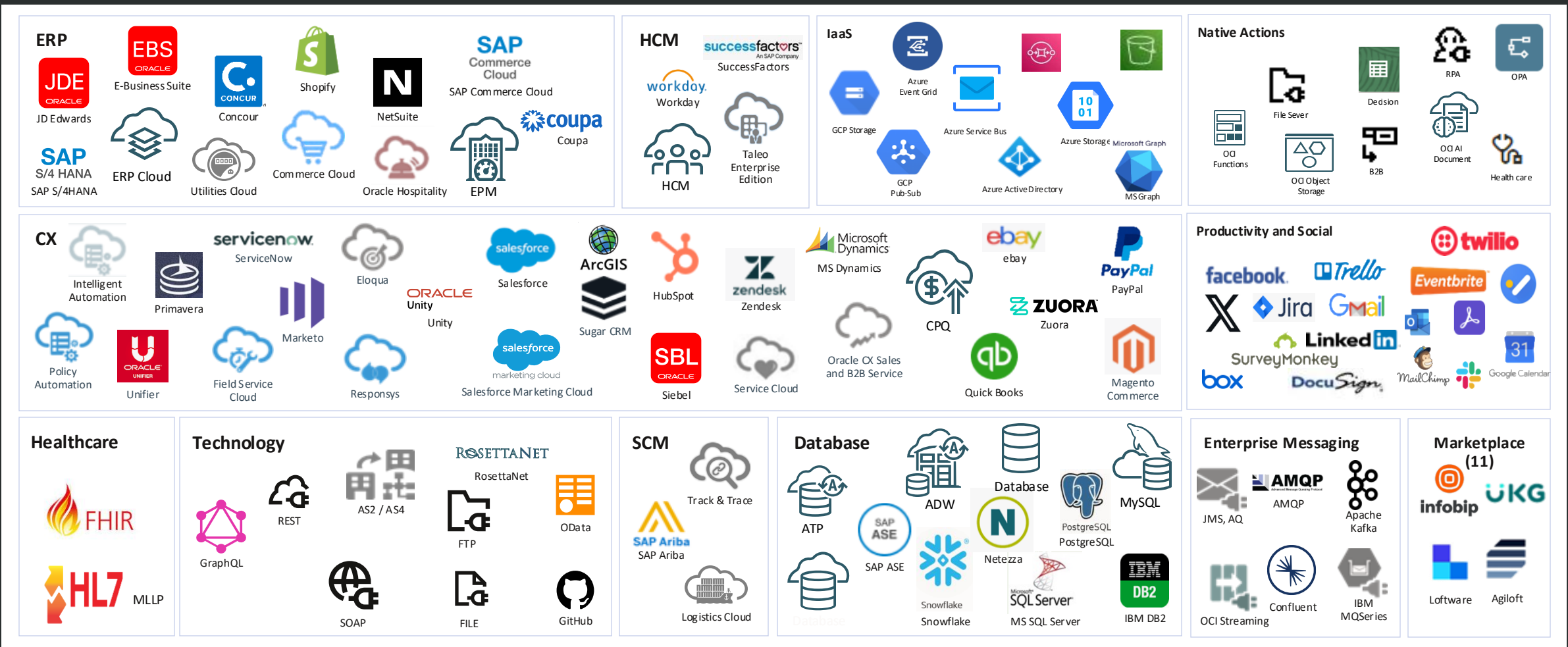


Oracle Integration Connectivity

Prebuilt adapters for cloud, on-premise, Oracle, non-Oracle apps

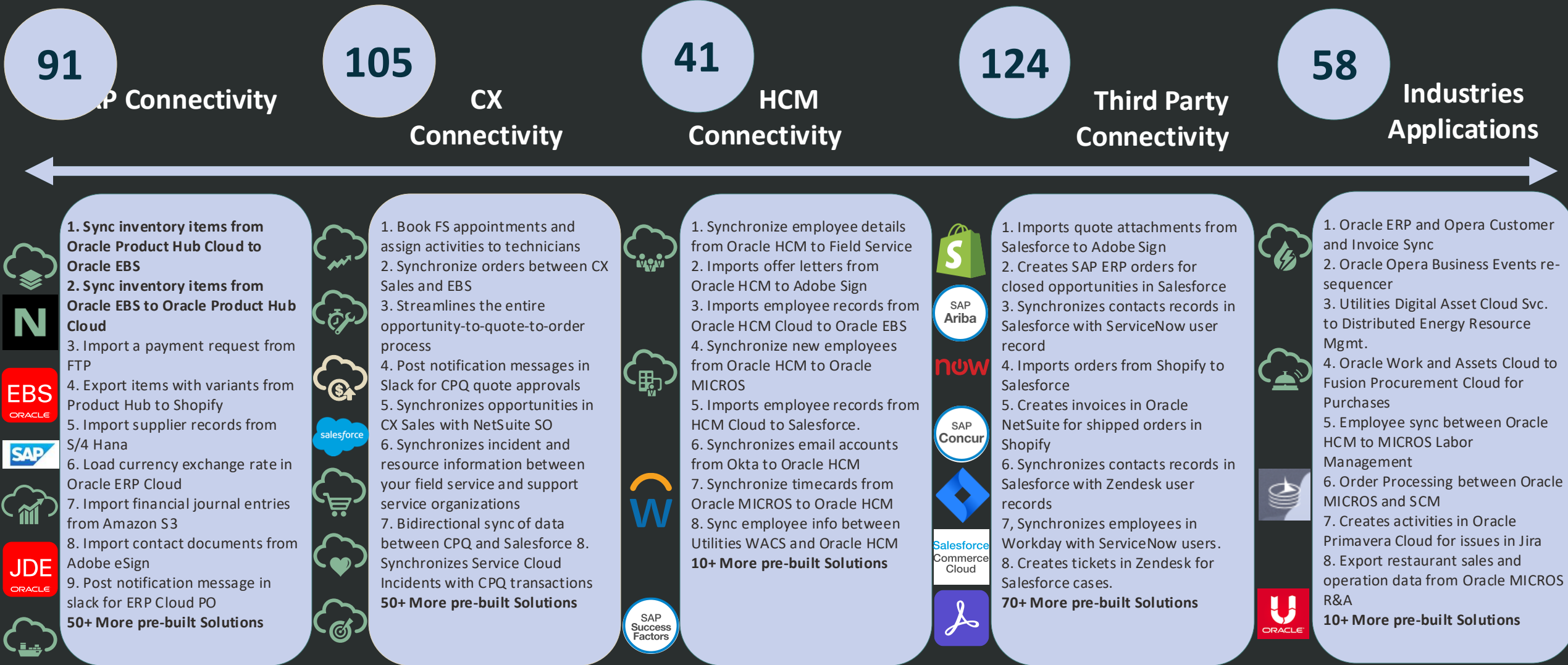
ORACLE
Integration

130+ Adapters

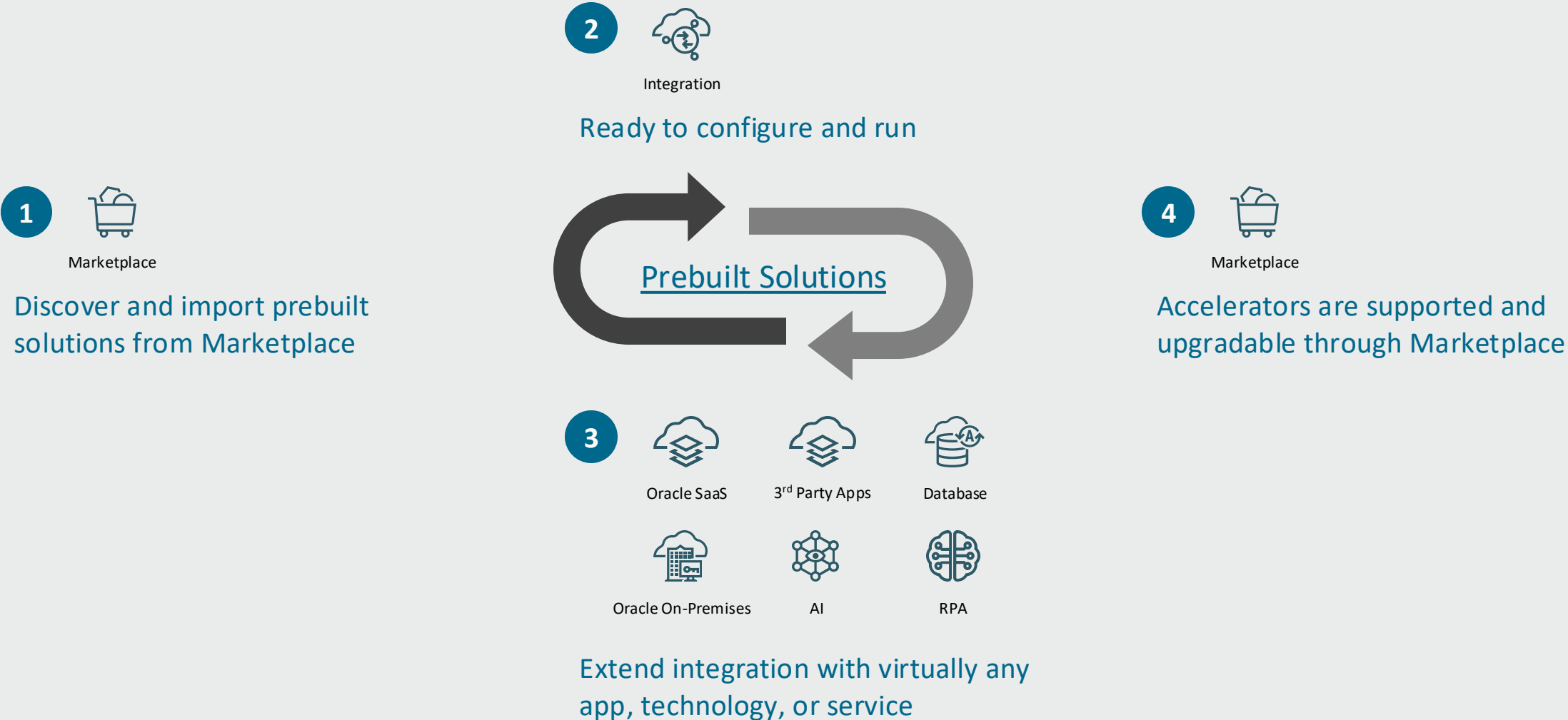


Oracle Integration Cloud Connectivity

Prebuilt solutions for Oracle and third party applications



Prebuilt Integration Solutions supported by Oracle



Oracle Integration AI Strategy

Bring AI Innovation to Oracle Integration

Simplify your development experience

- Integration Generation
- Documentation Generation
- Mapping Recommendations
- Smart Scheduler
- Intelligent Decisions
- Natural language FHIR adapter search queries

Bring Oracle Integration to AI Innovation

Accelerate your AI innovations

Intro to AI Infused Workflows

- Orchestrate AI Services with native connectivity

Agentic AI

- MCP Server
- Adaptive AI Agents
- Retrieval Augmented Generation (RAG)

Intro to AI Infused Workflows

The background is a dark teal or navy blue. On the right side, there are several overlapping organic shapes. At the top right is a light purple shape with a white wavy line pattern. Below it is a solid dark blue shape. To the right of the dark blue shape is a solid purple shape. Below the dark blue shape is a green shape, which is partially covered by a large yellow shape. To the right of the yellow shape is a dark grey shape with a white pattern of overlapping circles. At the bottom right is a solid red shape. In the bottom right corner, there is a small red square containing a white circle.

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AI-infused workflows: less effort, more impact.

Oracle Integration AI Infused Workflows

AI Infused Workflows combine automation and intelligence to streamline, optimize, and enhance business processes across applications, data, and human interactions

- End-to-End Automation
- Faster Time-to-Value
- Increased Accuracy and Consistency
- Improved User and Customer Experiences
- Robust Governance and Security



Oracle Integration AI Infused Workflows

AI Infused Workflows combine automation and intelligence to streamline, optimize, and enhance business processes across applications, data, and human interactions



Employee Recruiting

Generative AI evaluates resumes in HCM Recruiting, generating candidate summaries that highlight key qualifications.

The workflow routes the best matches into HCM Onboarding for interview scheduling and hiring steps.



Automate Customer Support

AI Language classifies and interprets incoming service tickets in Service Cloud, identifying intent and urgency. The workflow routes requests to the right support queues or resolves common cases automatically.



Knowledge Base Application

Generative AI Agents (RAG) searches knowledge repositories in Document Management to answer employee and customer questions.

Results are delivered directly in HCM Employee Self-Service or CX Service, reducing the need for human intervention.

Oracle Integration AI Infused Workflows

AI Infused Workflows combine automation and intelligence to streamline, optimize, and enhance business processes across applications, data, and human interactions



Intelligent Document Processing

AI Document Understanding extracts structured data from invoices, contracts, and forms, then routes it to ERP Cloud for financial validation. The workflow reduces manual entry by classifying document types and pushing clean data into the right application.



Customer Onboarding

Verification and KYC (Know Your Customer) with AI Document Understanding extracting identity details from uploaded forms, while AI Vision checks the authenticity of ID card photos. The results flow into CX Sales to validate new customer profiles before activation.

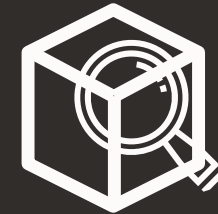


Photo Analysis Application











AI Vision inspects product photos in Manufacturing Cloud to detect defects, anomalies, or missing labels. The system automatically flags issues for supervisors to review before items move forward in production.

Oracle Integration AI Infused Workflows



Easily add discrete AI services to integrations

- Document Understanding
- Generative AI
- Language
- Speech
- Vision
- Generative AI RAG







Actions

 Assign	 B2B	 Data stitch	 Healthcare	 Logger
 Map	 Note	 Notification	 Stage file	 Wait

Error handling

 Re-throw fault	 Throw new fault
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OCI AI Services

 OCI Document Understanding	 OCI Generative AI	 OCI Generative AI Agents RAG	 OCI Language	 OCI Speech
 OCI Vision				

LLM Connectivity

Simplifying Leveraging LLM from Oracle Integration

The image shows two overlapping configuration windows. The top window, titled 'Edit Configuration' with the OpenAI logo, is for 'OpenAI invoke'. It features a dropdown menu for 'OpenAI LLM Models' with 'gpt-4o-mini' selected, and another dropdown for 'Request Type' with 'Extended Prompt' selected. The bottom window, titled 'Configure Configuration' with the Anthropic logo, is for 'Anthropic APIs invoke'. It features a dropdown menu for 'Anthropic LLM Models' with 'Claude Opus 4' selected, and a 'Request Type' dropdown with 'Extended Prompt' selected. Below the 'Request Type' dropdown in the bottom window is a list of options: 'Simple Prompt' and 'Extended Prompt', with 'Extended Prompt' currently selected.

Connectivity Supported

- OpenAI
- Anthropic

Key Features

- Support for generative use cases using chat interface
- Support for Agentic AI use cases using tools

Use cases

- Generating content like an email response, job description, etc.
- Reading an unstructured document without extensive training

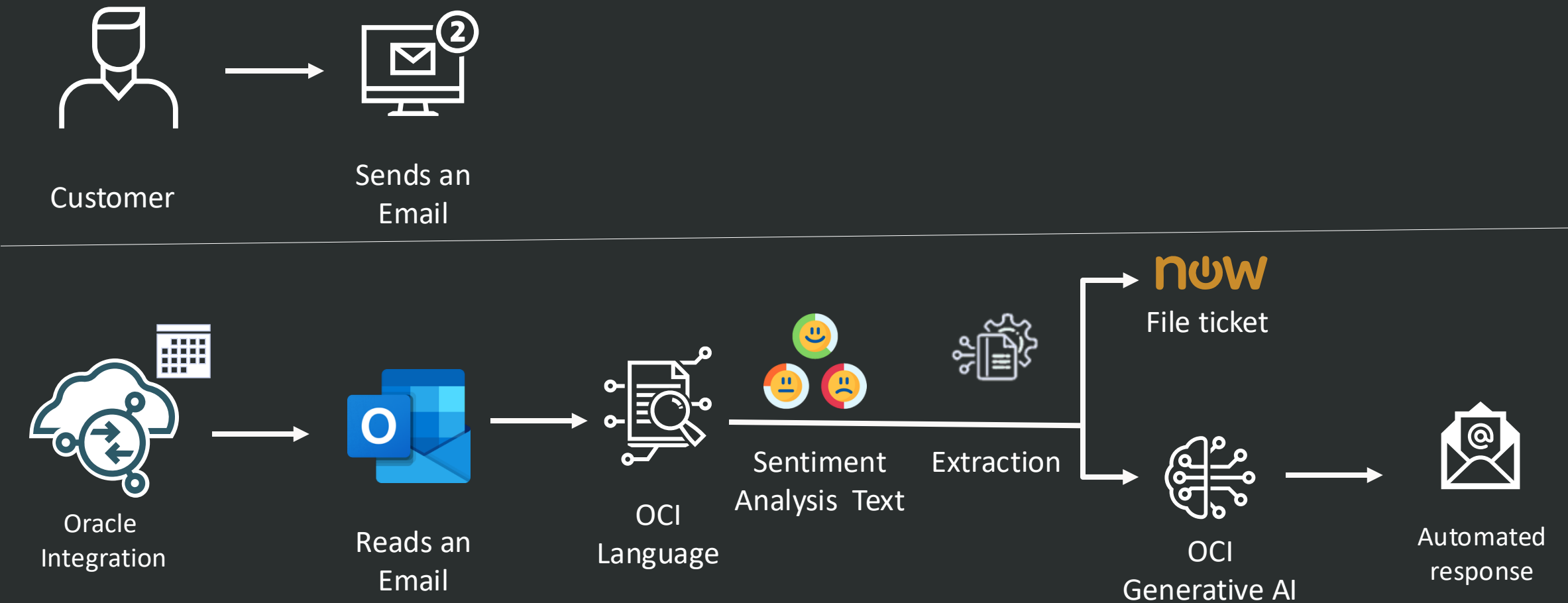
Value proposition

- Enables customers to leverage LLM of their choice
- Enables developers to quickly prototype and implement intelligent automation without the need for specialized AI expertise.

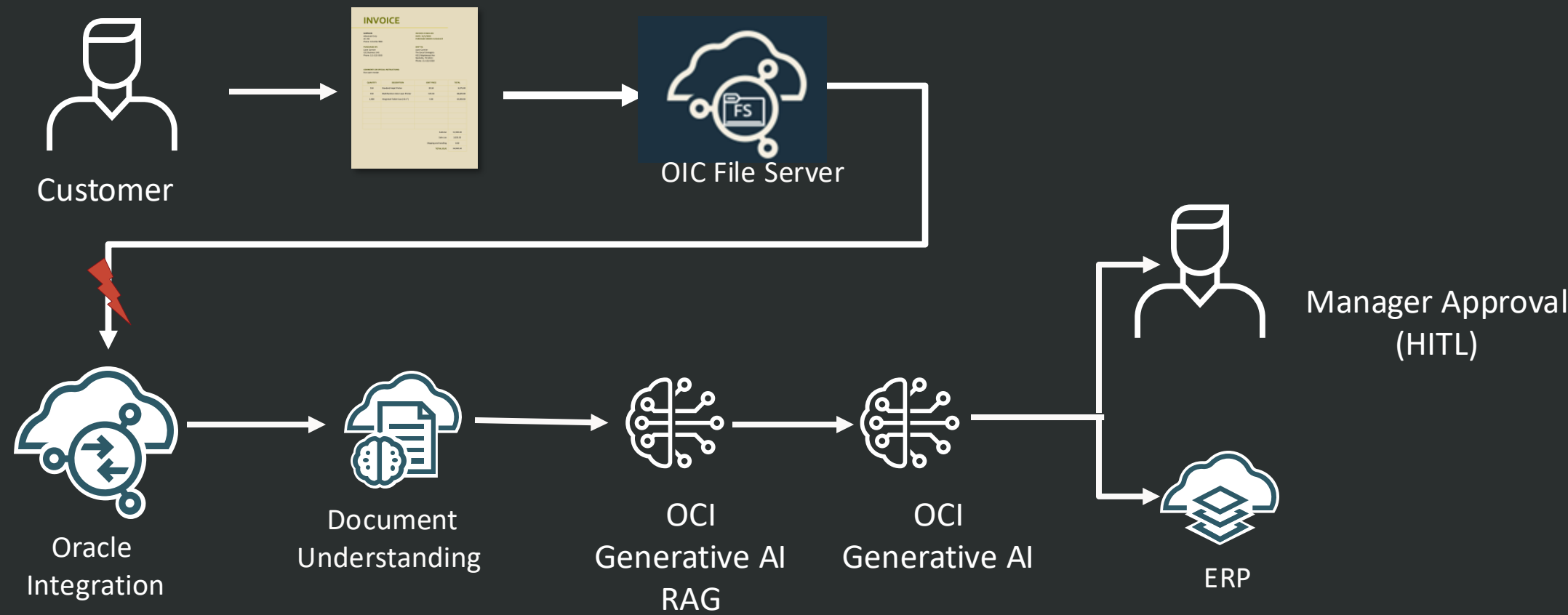
Demo

Automated Invoice Approval Process

Automated Customer Feedback Processing



Automated Invoice Approval Process



Call to Action



- **Get Trained**
- **Watch out for prebuilt solutions**
- **Adopt AI in business and gain efficiency**
- **Share your success story**

For more information, please reach out to [Juergen](#) / [Madhav Poosarla](#) / [Prakash Masand](#) / [Praveen Morusupalli](#) / [Pradyumna Kodgi](#)

Your feedback is important.

**Scan this QR Code or use the
Mobile App to share your
thoughts on this session.**

